

Denholm Environmental / Andidrain are involved in the provision of onshore and offshore operations including; high and ultra high water jetting and cold cutting, specialist industrial, chemical and non-intrusive cleaning, surface preparation and coatings application and their associated business administration and has a vision to be synonymous with professionalism and innovation together with faultless and safe project delivery in each operational area.

A key way for us to achieve this is by operating our Quality Management System (QMS) in accordance with the requirements of ISO 9001: 2015.

Top Management is committed to:

- Satisfying applicable requirements by ensuring that customer, statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Top Management shall:

- Take accountability for the effectiveness of the QMS.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available; including training, support and encouragement.
- Communicate the importance of effective quality management and of conforming to the QMS requirements.
- Ensure that the Quality Policy is monitored continually by the management team through internal & external auditing of both ours and our suppliers processes to confirm its effectiveness under the requirements of ISO 9001:2015.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide an improved service.
- Devoting the necessary resources in the form of finance, personnel and time to ensure the continual delivery of our Quality Policy and seek expert assistance where the necessary skills are not available within the company;

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued. Previous versions of this policy are archived.

This policy is available to relevant interested parties, upon reasonable request.

Signed.....

Date: 3rd January 2025

Brian Ritchie
Group Managing Director